



ASCHA/RED DEER POLYTECHNIC (RDP) SITE MANAGER & ACTIVITY COORDINATOR ONLINE CERTIFICATE PROGRAMS

are designed for busy working professionals looking to take the next step in their career in seniors housing or looking to refresh their knowledge and skills. ASCHA continuously works with RDP to ensure our courses' curricula are up to date and to prepare students to meet the needs of the aging population both now, and in the future.

For more information about the [Site Manager Program and the Activity Coordinator Program](#).

All employees of ASCHA Member organizations receive 25% off the tuition fees. The member discount code has changed; [contact us](#) to get the new code prior to registering.

APPLICATIONS ARE NOW BEING ACCEPTED FOR THE LAURA CRAWFORD SCHOLARSHIP AWARD

Do you have employees currently enrolled in the ASCHA/RDP Certificate Programs? Do they evidence professionalism through passion, warmth, commitment, and a positive, person-centred attitude? Do they advance the field they serve? If so, they could be the 2023 Laura Crawford Scholarship Award recipient! Please share the Scholarship information within your organization and encourage your employees to apply. [Scholarship Program Outline Application Form](#)

Have questions on the application process? [Contact us](#) to learn more.



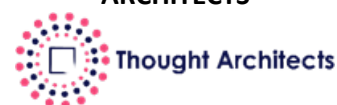
We have recently created a separate training program for community housing in TLC. A few current community housing provider members have started using the system for their employees' training. [These tutorials are currently available to ASCHA Member organizations in TLC.](#)

Last week, we released the Effective Tenant Communication and Conflict Resolution Tutorial, the primary target audience of which is our community housing provider members. This training introduces the front-line workers to the strategies of effective communication, conflict de-escalation, and conflict resolution. The tutorial is assigned as a mandatory training for community housing; however, the content is also applicable to seniors housing. If you would like to add this tutorial to your organization's training program, please [contact us](#).

We are currently in the process of developing a tutorial on Diversity, Equity, and Inclusion. This training will focus on providing front-line workers with information on the key concepts of diversity, equity and inclusion and equip them with tools for dealing with different cultures. We are anticipating the release of this tutorial in November.

ASCHA hosts regular TLC training sessions to showcase the system, and to answer members' questions. If you are interested in TLC, or would like to learn how to navigate the system, [register now](#) for the upcoming sessions.

LEADERSHIP TRAINING OPPORTUNITY IN PARTNERSHIP WITH THOUGHT ARCHITECTS



If you're feeling alone during these challenging times and are not sure how to recharge after these stressful 2 years, now is the time to learn, connect and engage with other like-minded members in [Thought Architects Cognitive Resilience Leadership Series](#). Learn how to be adaptive, enhance the sense of psychological safety on your team, use coaching skills, and curate your own team and culture, all from the comfort of your home or workplace with this highly interactive learning experience. If you register for the whole series, you can apply to receive the [Canada Alberta Job Grant](#) to cover two thirds of the training cost. As an ASCHA Member, you are eligible to receive a 15% discount on these offerings. [Contact us](#) for details.

MANAGEMENT SKILLS FOR COMMERCIAL KITCHEN CERTIFICATE PROGRAM

Red Deer Polytechnic's Management Skills for Commercial Kitchens Certificate Program is designed specifically for cooks, kitchen managers, and those who would like to advance their careers in seniors housing kitchen settings. The program consists of four online courses and provides the opportunity to develop kitchen management skills that focus on inventory control, budgeting, menu planning, marketing, and human resource management. ASCHA Members are eligible to receive a 10% discount on the tuition fee. [Contact us](#) for the discount code prior to registering. [For more information.](#)

Under the strategic priority of Member Engagement, we provide opportunities for member engagement and support a high level of performance. Through connections, knowledge, expertise, research, and program development, we advance member knowledge by providing access to integrated platforms for operational and industry resources, as well as best practices that support member education and service excellence. We deliver this education newsletter twice a year to notify our members of current educational offerings, integrated operational resources, and other education-related initiatives.